

## **AIR CARAÏBES AND FRENCH BEE: FIRST FRENCH COMPANIES TO OFFER COVID ASSISTANCE TO THEIR CUSTOMERS**

Paris-Orly, 29 September 2020 – **The airlines Air Caraïbes and French bee, subsidiaries of the Dubreuil Aéro group, announce to all their customers that they will benefit of a free COVID assistance for their trips made between October 1, 2020 and March 31, 2021, on all the destinations they serve. The two companies have partnered with Assurever, the insurer for travel professionals, to provide free assistance and a smoother journey for their passengers.**

### **Guarantees fully included in the ticket price**

The two companies, in partnership with Assurever, have subscribed an assistance that guarantees support to all their passengers on all the destinations they serve, if they are impacted by COVID-19 during their trip. These guarantees are fully included in the ticket, whatever the purchasing channel (internet, travel agencies, sales counters, etc.) and include:

- Hospitalization costs up to 150,000 euros.
- Accommodation costs (in the event of a fortnight) up to a limit of 14 nights and 80 euros per night.
- The cost of changing plane tickets if the date of the return flight has to be changed.

Passengers benefit from this assistance from the start of their journey and up to 30 days after the date of departure. Any costs that may arise before departure or at the place of usual residence are not part of the guarantee.

### **Flexibility in pricing conditions guaranteed**

Given the health situation in France and the overseas territories, Air Caraïbes and French bee recall that since September 1, all plane tickets can be modified without penalty with a possible price adjustment to be expected (if the initial price is no longer available, the traveler will have to pay the fare difference).

**Sophie Hocquez, Commercial Director of French bee and Edmond Richard, Deputy Managing Director of Air Caraïbes, declared:** “We are very pleased to be able to offer our customers this unprecedented assistance. Due to the difficult times we are all going through, we must keep on traveling! The destinations we offer are idyllic, our products and our products exceptional both in terms of quality and safety! We therefore welcome this partnership with Assurever, which allows us today - whatever the circumstances - to always innovate for the well-being of our customers. ”

**Jean-Philippe LARDENNOIS and Matthieu DROUET, ASSUREVER Co-Chairmen** declare: "We are very proud to support the companies Air Caraïbes and French bee in their desire to offer their customers ever more serenity and confidence."

### Health measures applied throughout the passenger journey

Air Caraïbes and French bee are committed to offering its customers a travel experience in strict compliance with health measures, throughout the passenger journey, in close collaboration with their airport partners. On-board service, in full compliance with the hygiene rules in force, remains one of the airline's priorities.

### A safe journey on board the Airbus of the two companies

Air Caraïbes and French bee have 8 Airbus A350-900 and 1000, the most modern aircraft in their fleets, equipped with state-of-the-art equipment. These planes are equipped with a particularly efficient air renewal system (High Efficiency Particulate - HEPA), making it possible to eliminate particles up to the size of microscopic bacteria or viruses with an efficiency greater than 99.99%. The air in the cabins of these Airbuses is completely renewed every 3 minutes, in addition to the filtered and recirculated air for optimized safety and comfort.

### Routes served by Air Caraïbes and French bee

- Paris Orly 4 <> Pointe-à-Pitre: up to 3 daily flights.
- Paris Orly 4 <> Fort-de-France: up to 3 daily flights.
- Paris Orly 4 <> Cayenne: 5 flights per week.
- Paris Orly 4 <> Punta Cana: 2 weekly flights (Mondays \* and Saturdays) from October 1, 2020.
- Paris Orly 4 <> Port-au-Prince: 1 weekly flight (Monday to / c October 26)

*\*Via Port-au-Prince*

**Saint-Martin (Grand Case)** is served by a daily flight via **Pointe-à-Pitre** and **Saint-Barthélemy** three times a week also **via Pointe-à-Pitre**.

**French bee** offers a daily flight from Paris-Orly 4 to **Reunion Island** as well as a weekly flight to **French Polynesia (Papeete)**. The company will again serve **San Francisco** and open **New York** as soon as the respective Authorities of the two countries allow it.

- Paris Orly 4 <> Reunion: 1 daily flight
- Paris Orly 4 <> Papeete: 1 weekly flight (Wednesday)

**Air Caraïbes** and **French bee** will soon present a new update on their flight program from December 15, 2020.